

# **ANNUAL REPORT**

## 2020-2021

**DESPITE EVERYTHING**  
**WE DID IT**

A FUTURE  
**WITHOUT INEQUALITY**



**OXFAM**  
Intermón



IMAGE ABOVE:  
Lisy Lingi lives in Malekula, Vanuatu. Through support from our partner organisation Farm Support Association (FSA), productivity of her crops is improving. © Artur Francisco / Oxfam NZ

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## LETTER FROM THE DIRECTOR

The past year has probably been one of the most difficult years we have ever experienced. In March 2020, the whole world changed due to the emergence of a lethal virus. COVID19 has taken many lives and triggered a severe economic and social crisis, leaving millions of families on the edge of the abyss.

Despite everything, many people in many parts of the world got to work to counter the devastating impact of the pandemic on the most vulnerable groups. And you are one of them. With your help, we have reached almost 26 million people who needed us more than ever: six million more than in the previous year. We have worked together with local organisations, in conditions that we could never have envisaged, to meet the most urgent and immediate needs of the population in countries such as Syria, Burkina Faso or Guatemala, as well as in Spain. At the same time, we have called on governments to fulfil their obligation to leave no one behind; to cancel the debt of impoverished countries so that they can afford to pay for much-needed medical services and social protection; to ensure that vaccines are not the privilege of rich countries; and, in Spain, to make sure that the guaranteed minimum income reaches all those who need it. Because, as we have said before, no-one is safe until everyone is safe.

Despite everything, we did it. But there is still a lot of work to be done. The most vulnerable groups have been hit hard not only by the health crisis, but also by the economic crisis and the climate emergency. To say nothing of those who were already living in countries devastated by humanitarian crises. Emergencies which are further exacerbated by the rise in authoritarianism, the deterioration of democracy, and a discourse of hate against women, migrants, and the LGBTIQ+ community.

Despite everything, we will continue to work around the world, as well as in Spain, to build a more equal and sustainable world, putting people at the centre. We will advocate for a green and fair recovery to overcome the economic and social crisis brought about by the pandemic. We will save lives in the most fragile regions of the world. We will demand urgent solutions for the climate emergency, while mitigating its impact on the most vulnerable populations. And we will fight to uphold the rights of the most marginalised groups.

We strive for a world where everyone can exercise their rights, live without fear, prosper, dream, and feel respected. And we need you to continue by our side. Because we can only achieve our goal with the help of thousands of committed persons like you. Despite everything.



**Franc Cortada**  
Chief Executive of Oxfam Intermón  
[@CortadaFranc](https://twitter.com/CortadaFranc)



Thanks to people like Tshiela Therese, a health worker at the Saint Joseph Hospital in Kinshasa, Democratic Republic of the Congo, we raised awareness on safe practices for preventing COVID19 amongst thousands of people during the worst months of the pandemic.



If there is one thing that has marked the year 2020/21 it is the global spread of COVID19 and the profound health and socio-economic crisis triggered by it. The pandemic evidenced that most countries in the world did not invest enough in health before the crisis. According to our studies, in 103 countries at least one in every three workers lacked basic labour rights and protection when the virus first emerged, a stark measure of the lack of investment in and erosion of the public health system due to cuts in spending in preceding years. In Spain, as in the rest of the world, the strongest impact of the pandemic was felt by carers, supermarket cashiers, delivery personnel, and the self-employed; by families who lacked resources, had smaller homes, more precarious jobs, and a fragile health situation. Despite the fact that the most effective solution is the provision of vaccines globally, only 1% of the population in low-income countries has received a vaccine, while the profits of leading pharmaceutical companies have turned their top managers into billionaires.

# HEALTH CRISIS

**Despite everything,** we managed to provide an organised, global response to the health crisis and the coronavirus pandemic. We ensured access to water and provided hygiene systems in more than 68 countries worldwide. Information on preventing infection has been crucial: we reached more than 40 million people with messages on public health promotion and combating the pandemic. We also called on governments and global bodies not to leave health workers, vulnerable groups or any other people behind: we are a member of *The People's Vaccine*, an alliance of organisations and activists from all over the world united under the common goal of campaigning for a "people's vaccine" for COVID19, that has been joined by 2.7 million people worldwide. All research carried out indicates that vaccinating the world would be possible and cheaper if rich countries supported the elimination of pharmaceutical monopolies. In Spain, we succeeded in getting more than 133 municipal and regional administrations to join the demand for a universal vaccine.

WE DID IT.  
WE FOUGHT COVID19  
IN THE MOST VULNERABLE  
COMMUNITIES



Through our work to combat the health crisis, we contribute to the Sustainable Development Goals adopted by the United Nations.



© Tavonga Chikwaya/Oxfam

ZIMBABWE: the challenge of accessing safe water

We prevented the spread of COVID19 by providing water and sanitation to 327,673 people. Specifically, we repaired wells and chlorinated and supplied water to healthcare centres. We also repaired and installed hand-washing stations in bus terminals, public toilets and shopping centres, and distributed soap and other materials to facilitate hygiene.

Access to safe drinking water remains a challenge, especially in Zimbabwe’s urban areas. Only 49.4% of the water supply points across the country are fully operational, according to an October 2018 report.



© MDF/Oxfam

PAKISTAN: promoting good practices against the virus

In collaboration with our local partner, Management and Development Foundation, we supported the poorest people in preventing the spread of the virus and protecting them from the impact of government restrictions. We distributed hygiene kits containing a water container, eight bars of soap, ten masks and a pack of mosquito-repellent spirals. During distributions, we reminded recipients of best practices for preventing infection: social distancing, hand washing techniques, and the importance of wearing a mask. We also gave out educational leaflets on combating the pandemic in the various local languages.

“While the country was living under lockdown, many women farmers were at the forefront of this pandemic, risking their lives to bring food to the table. It was vital to provide them with hygiene kits during this time.”

UZMA AFTAB  
Director of Oxfam in Pakistan

A UNIVERSAL VACCINE

Almost 70 poor countries will only be able to vaccinate one in 10 people in 2021.

We support equal access to vaccines and have therefore advocated a waiver on patents so that vaccines can reach all countries without exception. We know that vaccinating the poorest 3.7 billion people would cost less than what the ten largest pharmaceutical companies earn in four months.

We are a member of *The People’s Vaccine* alliance, a movement that advocates to make COVID19 vaccines available for all people, free of charge. Our work with other actors led the European Parliament to adopt a resolution calling on European countries to support the temporary waiver of intellectual property rights on these vaccines.

“Oxfam helped us during this pandemic by distributing food and providing personal protective equipment. We are refugees, but we hope to be able to benefit from the vaccine and receive treatment like everybody else.”

ENGUIYA SALE  
Refugee from Western Sahara in Algeria

In Spain, we supported those who cared for us during the pandemic

The people whose job was to care for us during the pandemic suffered the consequences of a health system weakened by cuts and insufficient public investment. Impossible shifts, staff shortages and a lack of protective equipment were some of the issues arising at the time. Oxfam Intermón spoke out against the job insecurity of workers who clearly proved to be essential during the COVID19 crisis, such as healthcare workers and carers in nursing homes and private households.

“Most services, especially A&E, are kept going by medical interns. Basically, most of the dirty work is carried out by interns, who also earn significantly less than medical specialists. Interns do not have a specific collective working agreement, so there are many rights violations. The health system in Spain has been growing more and more precarious over the years.”



CRISTINA SANZ  
Medical intern at IFEMA field hospital, Madrid.  
© Pablo Tosco

We provided water, sanitation and hygiene to 9,688,726 people.

We distributed 965,930 hygiene kits.

We worked with more than 70 global organisations and activists advocating for a COVID19 vaccine for all.

We managed to get 133 local and regional authorities in Spain to support patent waivers.





Johana fled the violence in Honduras eight years ago. When she arrived in Spain, she worked for a family as a live-in housemaid and carer in conditions which bordered on exploitation.

The emergence of COVID19 has exacerbated the economic and social crisis. After nearly two decades of sustained decline, extreme poverty increased globally in 2020 and the gap between the richest and poorest people grew yet again, both in Spain and throughout the world. The crisis has disproportionately affected the most vulnerable groups and evidenced the impact of years of cuts and insufficient investment in public services such as health, education or social protection that are key for coping with a crisis situation. In Spain, thousands of people found themselves out of work and struggled or were unable to make ends meet, especially those with the lowest incomes. The pandemic has also evidenced the importance of caring for our carers, as the precarious situation of essential workers such as domestic staff and carers worsened, many of them losing their income and being unable to access financial aid. But the pandemic isn't wholly responsible for the socio-economic crisis: an unfair tax system that impedes investment in health, education, and quality social services is just as much to blame.

# ECONOMIC CRISIS

**Despite everything,** from the moment the virus arrived and exacerbated the socio-economic crisis, we have been calling for a universal economic rescue package and the cancellation of developing countries' external debt, in order to keep poor countries and population groups above water. In Spain, we proposed realistic, concrete fiscal measures to collect more from those who have the most – large fortunes and big companies. We also demanded that government urgently correct the precarious fiscal and tax situation in Spain and implement measures to safeguard education and health and strengthen social protection, in order to aid the recovery of public services that have been eroded and weakened since the crisis of 2008. We campaigned against job insecurity and the lack of protection for the labour rights of the most vulnerable groups, such as women, young people or migrants. And all this while providing direct solutions, such as cash transfer programmes for the most affected people throughout the world.



# WE DID IT. WE FOUGHT THE EFFECTS OF THE ECONOMIC CRISIS



Through our work to combat the economic crisis, we contribute to the Sustainable Development Goals adopted by the United Nations.

A month after the state of alarm was declared, our report “Dignity not destitution” warned governments that COVID19 could plunge 500 million people into poverty. This would represent a reversal of up to 30 years in the fight against poverty in regions such as sub-Saharan Africa and the Middle East.

Our proposals included an economic rescue plan for all and the cancellation of developing countries’ external debt, to help keep poor countries and groups above water.

**We provided cash transfers to 1,018,834 people**

**We distributed 406,768 food vouchers and 271,382 food packages**

**We improved the social protection of 279,539 people through cash transfers and legal advice**

**In Spain, we supported more than 170,000 people by distributing food and medicines and paying for housing, electricity and other essentials to combat the effects of the pandemic, in collaboration with 30 partner organisations**

## VANUATU: Cash transfers for people who lost their jobs

Joe Brown is one of 35,000 people participating in our cash transfer programme in Vanuatu. He lost his job and income through the double impact of Cyclone Harold and the COVID19 pandemic.



“This card has given us many things and the possibility of earning a living. I have been able to buy razors to work as a barber again”

Cash transfers through cards used by people like Joe have enabled us to provide financial aid more quickly, more transparently and, crucially, in a more autonomous manner to people affected by Cyclone Harold and COVID19 in Vanuatu.



## THE PHILIPPINES: sewing for survival in the midst of the crisis

Sarah discovered her passion for sewing at the age of nine, watching her mother sew. As an adult, she started a small household linens business that grew steadily as she received wholesale orders from nearby villages. At the start of the pandemic, she noticed an increase in unemployment among women in her community and decided that she would teach other women to sew. And so together they started sewing essential goods for preventing the spread of COVID19, such as masks and protective equipment.

The launch of Oxfam’s money-for-work programme made it possible to create employment opportunities for many women, such as those working with Sarah. The aim is for them to become self-sufficient and support their families in times of socio-economic crisis, such as during the pandemic.

**Even prior to COVID19, there was a need for 17.4 million more health workers worldwide to meet the demand for healthcare. Cancelling the debt to G20 countries would allow that money to be invested in quality public health systems**

**We advocated for a ‘tax on wealth gains during the pandemic’. The wealthiest continue to make big profits: eight of the largest food and beverage companies paid their shareholders dividends worth more than \$18 billion in the period January to July 2020**



“In 2019, I heard about Oxfam and their programme in Ma’an. Training in entrepreneurship has helped me a lot. That’s how I learned to market my work.”

**JAMEELAH**  
A craftswoman from Jordan, who attended training sessions on basic finance, social skills and entrepreneurship offered by Oxfam’s partner organisation, Al Anwar.  
© Photo: Nesma AlNsour/Oxfam

### In Spain, we advocated for the adoption of measures aimed at reducing inequality

**From the moment the pandemic was declared, we knew that the people with the least resources in our country would be hit the hardest. In our commitment to combating inequality, we exposed the causes driving their vulnerability through public reports and advocacy.**

- We improved living conditions for migrants by contributing to advances in the regularisation of the migrant population, including flexibility in registration and in the terms, requirements and automatic renewal of residence and work permits to avoid recurring irregularity. During this time, the government has shown a willingness to consider the possibility of an extraordinary regularisation drive, something that would have been unthinkable prior to COVID19.
- We contributed to the approval of a guaranteed minimum income, something we had been campaigning for since 2015.
- In addition to Prime Minister Pedro Sánchez and people from his cabinet, we met with Yolanda Díaz (Labour Minister) and over a hundred people from various ministries, as well as with parliamentary groups, political parties and administrations to discuss the fight against inequality and ensure that recovery policies are targeted at doing away with such inequality. Our report “Overcoming the pandemic and reducing inequality” details the measures we propose.

#### Advocating for domestic workers and carers

Domestic workers and carers are in an extremely precarious situation. The vast majority are women, migrants, many of whom are undocumented and thus their rights easily violated. During the COVID19 crisis, their situation became unsustainable.

Johana is a member of the *Asociación Mujeres Migrantes y Diversas* (Association of Migrant and Diverse Women), created in Barcelona by Honduran domestic workers and carers, which welcomes and accompanies people newly arrived from other countries. The association has been able to speed up the regularisation processes of undocumented migrants, provide accompaniment in cases of gender-based violence, and facilitate access to public services.

Despite everything, during the pandemic and with Oxfam Intermón’s financial support, they were able to provide cash transfers so that the most vulnerable unemployed women could pay their rent and other basic expenses.



Climate change is no longer a threat, it is a reality: a global emergency. It is one of the biggest causes of inequality, exacerbating hunger, migration and poverty worldwide. The number of climate-related disasters has tripled in three decades. In the last ten years, more people have been forced to leave their homes because of extreme climate disasters than for any other reason: 20 million people a year, or one person every two seconds. In Central America, disasters severely affect women and girls, who must take on heavy workloads to survive and cope with the food crisis. Those primarily responsible for causing global warming, namely rich countries that have reaped massive wealth by burning fossil fuels, must be the first to reduce their emissions, doing so rapidly and comprehensively. In this context, public institutions and governments must rise to the challenge and legislate to bring about real change, with a sense of urgency and ambition.

# CLIMATE CRISIS

Clenda Marisol Ramírez Pérez lives with her husband and two daughters in the municipality of Jocotán in Guatemala. They have a small plot of land where they grow corn, but this year they had no harvest because of the drought.

**Despite everything,** we managed to support climate-based sustainable agriculture projects around the world. We have worked with local communities in Uganda and Zimbabwe to provide resources enabling them to counter the effects of changes in rainfall patterns. We supported indigenous peoples and communities in defending their rights over forests and land in the Amazon, and restoring degraded lands through agroforestry in the Sahel and Bolivia, allowing communities to obtain a decent income from their agricultural activity. And we continue to exert pressure so that government institutions live up to their commitments and ensure those responsible repay their climate debt to developing countries, by scaling up funding for projects and for the transition to clean energy.



WE DID IT.  
WE STRENGTHENED  
COMMUNITIES AFFECTED  
BY THE CLIMATE CRISIS



Through our work to combat the climate crisis, we contribute to the Sustainable Development Goals adopted by the United Nations.

CENTRAL AMERICA: a region battered by Hurricane Eta and weakened by the pandemic

Eta was the most devastating hurricane to hit Central America since 1998. The disaster affected women and girls the most, as they were already having to cope with a huge workload because of the food crisis.

We assisted 32,927 people affected by the floods and strong winds caused by Hurricane Eta in Nicaragua, Honduras and Guatemala. The impact of the hurricane compounded the situation resulting from a six-year drought in the area and the effects of the COVID19 pandemic. We distributed food, protective equipment such as masks and mosquito nets, and hygiene kits, water filters, sleeping mats and other basic necessities.

BURKINA FASO: organic agriculture against climate change

With the support of local NGO ATAD, we are providing training to enable small agricultural communities to farm sustainably, without using pesticides and diversifying their crops. This will make them less dependent on cereal crops, food will be available throughout the year despite climate change, and they will be able to sell part of their harvest to cover medical expenses and their children’s school fees.

Growing food in fifty degree temperatures. Alizeta Sawadogo benefits from our work in Burkina Faso:

“I have learned to farm organically using sustainable techniques. Now I can produce my own seeds, multiplying those I already have.”

ALIZETA SAWADOGO  
Farmer in Burkina Faso



We have taken to the streets to demand action so that the climate crisis does not affect the most vulnerable populations.

THE CLIMATE EMERGENCY,  
A GLOBAL EMERGENCY

We joined Ecologists in Action and Greenpeace in taking the Spanish government to court for inaction in the face of the climate crisis. A move that gained the support of close to 60,000 people.

The government has failed to meet the obligation set out in Regulation (EU) 2018/1999, which mandates countries to develop integrated national energy and climate plans and long-term strategies, and is therefore in breach of recommendations of the United Nations Intergovernmental Panel on Climate Change (IPCC), which state that the reduction in greenhouse gas emissions by 2030 should not fall below 55%. The government target for emissions reduction by 2030 is, however, only 23%. The announcement of this litigation joins the growing list of climate cases filed around the world in recent years. United States, Canada, Germany, France, Belgium, India or New Zealand are just some of the countries where governments are facing climate litigations.

We supported the agricultural development of 48,707 people.

We gained the support of close to 60,000 people in filing a court case against the Spanish government for inaction on climate change, together with Ecologists in Action and Greenpeace.





We installed latrines, shower cubicles and hand-washing facilities and provided drinking water to people such as Zahera Khatun, a Rohingya refugee at the camp in Cox's Bazar, Bangladesh.

© Fabeha Monir/Oxfam

Although the pandemic has been the dominating issue in 2020, armed conflict continues to be the main driver of the world's growing hunger. Despite the outbreak of the virus, global military spending increased by \$51 billion, enough to cover the funding required by the United Nations to end famine in the world six and a half times over. Meanwhile, conflicts and violence have driven the number of internally displaced persons to a historic high of 48 million at the end of 2020. Together with climate and COVID19, conflicts are the main cause of the food crisis that is ravaging countries such as Ethiopia, South Sudan, Syria, Yemen, Brazil, India or the Sahel region. Moreover, applications for asylum were put on hold in Spain during the pandemic in 2020, further exacerbating the situation of migrants fleeing violence.

# HUMANITARIAN CRISIS

**Despite everything,** we managed to meet the basic needs of millions of people who have lost everything because of armed conflict. In the face of the humanitarian crisis caused by conflicts around the world, we promoted access to safe water and sanitation and distributed health and hygiene supplies to thousands of people who have lost their homes. Conflicts have global consequences and force the displacement of millions of people. In Spain, we worked with associations such as *Red Interlavapiés* and *Somos Tribu* to support migrants whose asylum applications have been put on hold and who lack social protection mechanisms and a circle of trusted persons they can turn to in crisis situations. We also accompanied women survivors of violence, together with feminist and women's organisations and groups working to uphold their rights.



WE DID IT.  
WE WORKED TO UPHOLD  
THE BASIC RIGHTS OF  
THOSE WHO HAVE LOST  
EVERYTHING DUE TO  
ARMED CONFLICTS



Through our work to combat the humanitarian crisis, we contribute to the Sustainable Development Goals adopted by the United Nations.

We provided essential aid to save lives in the five largest ongoing humanitarian crises in the world: Iraq, Lebanon, Bangladesh, Yemen and Kenya.

**In Spain, standing with migrant persons**

**“If the situation was difficult before COVID19, now it is even worse. Asylum applications are on hold, I haven’t been able to get an appointment to apply for a work permit, and expenses continue to accumulate. I was working for a month in construction, but the person who hired me didn’t pay me. He claimed that I didn’t work properly.”**

José Armando Gómez, from Honduras, has a degree in Business Administration. He left his country because of violence and poverty.

A significant percentage of migrants work without a contract, lack social protection mechanisms, and do not have a circle of trusted persons to turn to in crisis situations. Oxfam Intermón worked with the organisations *Red Interlavapiés* and *Somos Tribu* to support vulnerable migrants such as Jose Armando Gómez through the provision of food and cash.

**AFGHANISTAN: a country hit by the double virus of COVID19 and hunger**

We distributed food with the support of the World Food Programme in the city of Herat, as well as cash and agricultural inputs such as seeds and fertilizer to vulnerable households in the provinces of Herat, Daikundi, Helmand, Ghor and Bamyan through projects supported by AHF and the FAO. More than one third of Afghanistan’s population suffers from food insecurity. As a result, nearly 41% of children suffer stunting due to malnutrition.

**SYRIA: a country in ruins**

The pandemic has exacerbated the country’s internal crisis, one of the worst of all times following 10 years of conflict. In addition to the work on sustainable livelihoods that we were already carrying out, we supported more than 120,000 people affected by the impact of COVID19 by restoring irrigation networks, supplying seeds and tools, and providing cash transfers to the most vulnerable groups. We also distributed direct aid to areas such as northern Hama where, together with the Syrian Society for Social Development, we reached 16,000 people with essential hygiene kits, delivered blankets, anti-lice shampoo and nappies, and increased the drinking water supply.



**YEMEN: one of the worst humanitarian crises**

Mariam Abdo lives in Yemen’s Al Malika camp for displaced persons, where she sought shelter when the conflict erupted. The camp has no running water, and tents and tarpaulins pile up on the hillsides. We are supporting the people in the camp by providing drinking water, protection, hygiene kits and food.



**“The virus has made life harder for us, especially regarding access to water.”**

**MARIAM QUEDRAOGO**  
© Photo: Sylvain Cherkaoui

Mariam Quedraogo, 25, left her home because of attacks by armed groups and now lives in the commune of Kaya in Burkina Faso, where thousands of displaced persons like her benefit from our work to provide access to safe water and hygiene. Burkina Faso faces an unprecedented humanitarian crisis, with more than 800,000 displaced persons at the start of the pandemic.

**“Due to lockdown, there was nothing available in the local market. My family and I didn’t know how we would survive, but Asha helped us by providing food.”**

**CRAFTSMAN FROM ASHA HANDICRAFTS,**  
a fair trade organisation in India supported by Oxfam Intermón.

**FAIR TRADE. EVEN FAIRER DURING THE PANDEMIC**

Despite the impact of the COVID19 crisis in Spain, 285,000 people decided to buy our fair trade products. As a result, we were able to maintain all our orders with producer organisations despite our shops being closed during the state of alarm. We also made advance payments for the goods, even before receiving them.

We invested €3,160,193 in purchases from organisations in countries of the global South that engage in fair trade, and worked with 112 producer groups in 48 countries.

In November 2020, we started selling ethically and sustainably grown food from local small-scale producers. In this way, we are bringing our decades-long commitment to fair trade to the local level.

Cooperatives and fair trade organisations closed workshops and offices even before governments obliged them to do so, and continued to pay wages in countries where there are no unemployment benefits.

**The case of Tara Projects, the essence of fair trade**

In a country such as India, one of the hardest hit by the pandemic and with alarming levels of inequality and poverty, Tara Projects creates decent employment opportunities for people in the poorest neighbourhoods. During the COVID19 crisis, Tara Projects launched a support programme for the most vulnerable groups, through which:



Artisans at Tara Projects make fair trade jewellery.  
© Pablo Tosco / Oxfam Intermón

50% of salaries were paid, even during the months in which activity was completely stopped. Medical bills for employees who could not afford them were also paid.

Health care was provided at their Badarpur Health Centre when hospitals were overwhelmed.

Food baskets with wheat, rice, oil, lentils, spices and soap were delivered. These kits helped the most vulnerable families survive the harshest periods of lockdown.

Hygiene kits were distributed and homes and community areas in neighbourhoods with the highest incidence of the virus were disinfected.



DESPITE EVERYTHING,  
WE REACHED EVERY  
CORNER OF THE GLOBE

Collaboration between people of diverse backgrounds and sensibilities is what drives us. It is the reason we work as a confederation with organisations around the world, in a networked structure that multiplies our strength, reach and effectiveness. Combined efforts enabled us to improve the lives of millions of people in more than 90 countries. As Oxfam Intermón individually, we took on responsibility for managing work in Burkina Faso, Chad, Morocco, Mauritania, the Central African Republic, Bolivia, Guatemala, Haiti, Honduras, Nicaragua, Paraguay, the Dominican Republic and Colombia.

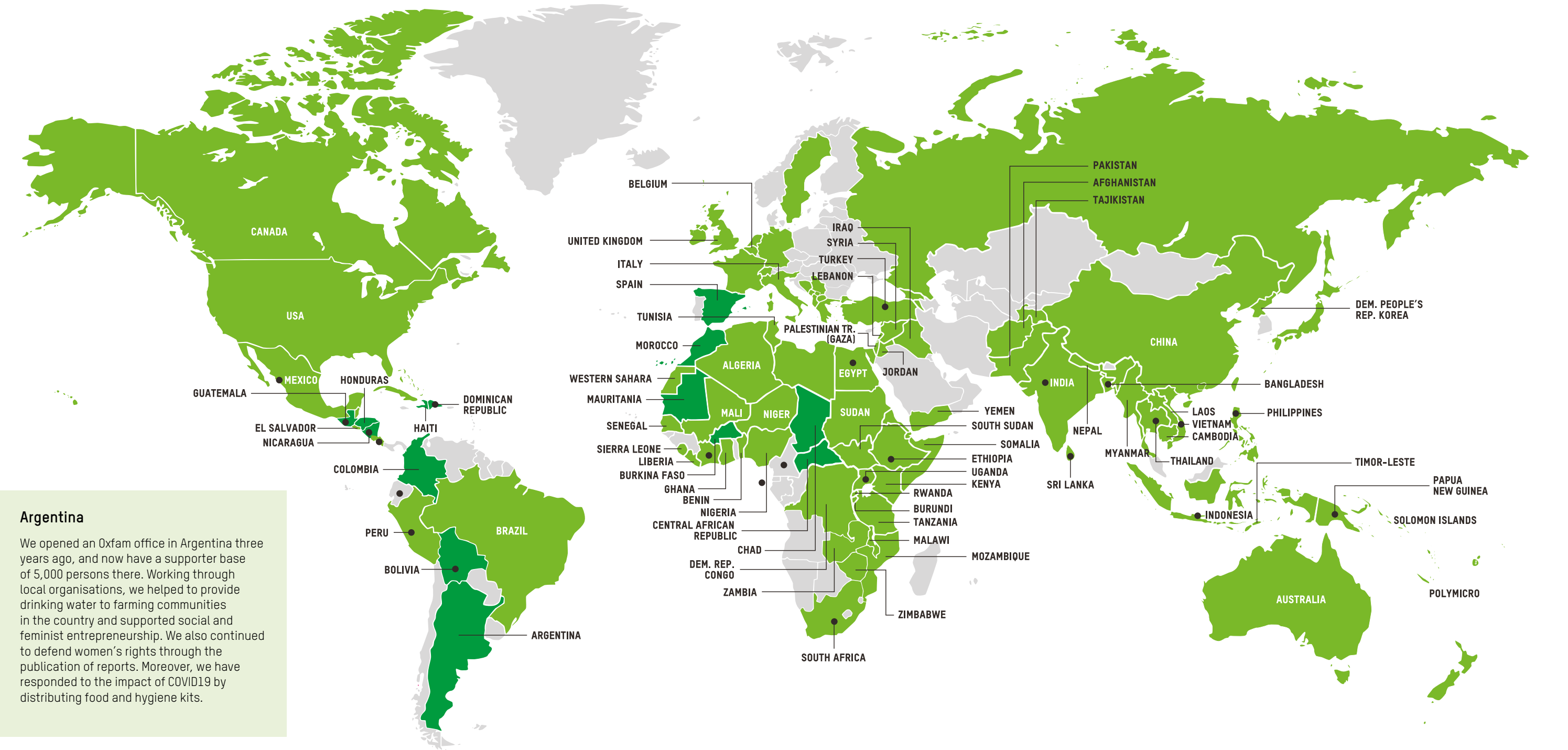
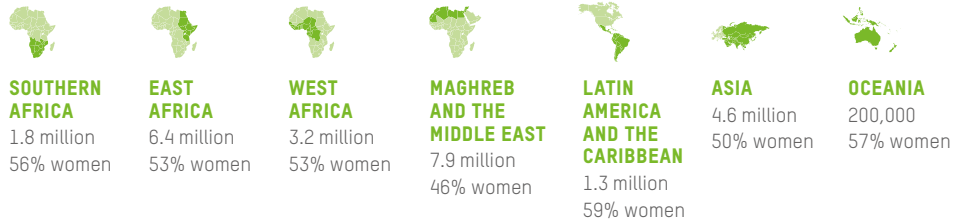
WE CHANGED THE LIVES  
OF 25.7 MILLION PEOPLE  
OF WHOM 51% ARE WOMEN AND GIRLS

OVER  
90 COUNTRIES

WE WORK WITH  
4,128 PARTNER  
ORGANISATIONS

WE INFLUENCED  
14.8 MILLION  
PEOPLE

- Countries where Oxfam works
- Countries where Oxfam Intermón is executing affiliate
- Oxfam Intermón fair trade



**Argentina**

We opened an Oxfam office in Argentina three years ago, and now have a supporter base of 5,000 persons there. Working through local organisations, we helped to provide drinking water to farming communities in the country and supported social and feminist entrepreneurship. We also continued to defend women's rights through the publication of reports. Moreover, we have responded to the impact of COVID19 by distributing food and hygiene kits.



# THE TEAM THAT MAKES IT POSSIBLE

Despite all the difficulties, we have continued to work to reduce the inequalities that cause poverty and injustice around the world, and we have done so with enthusiasm and integrity, and celebrating our diversity.

Our team is made up of 1,321 staff (49% of whom are women, and 59% are from the regions where we work) and 1,402 regular volunteers who stay with us for six years on average. We are part of the international Oxfam confederation, made up of 21 organisations around the world. We all share common values and a strategic plan that enable us to pool together to achieve the same objectives. And we work side by side with more than 544 local organisations that know and work closely with people who are suffering poverty and come together to overcome it.

We are a private, independent, non-profit foundation. We are governed by a board of 13 trustees from the academic, business and solidarity sectors. Our head office is in Barcelona and we have offices in Bilbao, Madrid, Seville, Valencia and Zaragoza, as well as 34 fair trade shops throughout Spain.

We strive every day to be a more agile, innovative, transparent and feminist organisation.

Every day, dozens of people explain and communicate our work on city streets throughout Spain in order to grow the number of people joining our cause.



“One of the conversations I most remember is one with a woman who had suffered gender-based violence. When I explained our programmes, she started crying and told me about her experience. Thanks to people like her, I realise that our work is important and that there’s still a lot to be done.”

**RUSBELY BELTRE**  
Face-to-face engagement team  
© Photo: Zulema Montesinos

Through our network of fair trade shops, we promote ethical consumption to uphold the rights of producers.

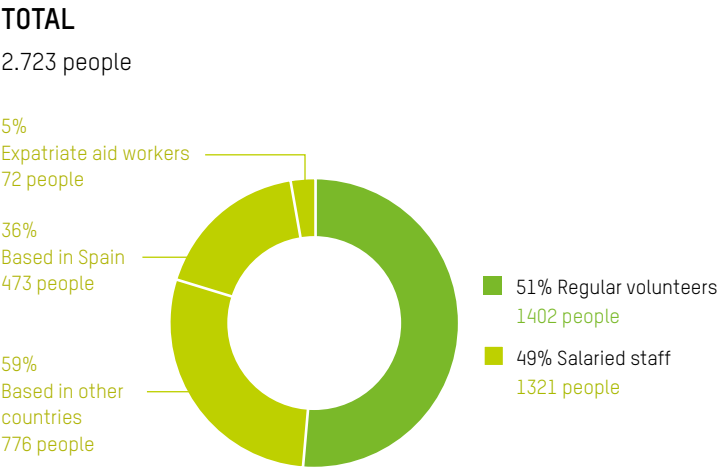


“I like dealing with the people who come to the shop, because they are people with ideals. They buy our products, despite being a bit more expensive, because they know they are fair trade and benefit many people.”

**Mª REMEDIOS SAN ALEJO**  
Volunteer at our fair trade shop in Málaga  
© Photo: Jorge Luis Rivas García

This has been a particularly difficult year for people who make up Oxfam Intermón, largely due to the lockdown imposed as a result of COVID19.

**We have worked tirelessly to take care of the team on the frontline of the response to COVID19, monitoring staff wellbeing, listening to people’s needs, providing psychosocial care, and ensuring that the necessary protective measures were in place in our shops and in the countries where we work.**



64% of our salaried staff work in the countries of the global South where our programs are carried out.



“In the communities where we work, job opportunities have dropped due to drought and the COVID19 crisis. Donations are now vital because they enable us to support these people.”

**WILLIAM CHAGUMAIRA**  
Disaster risk reduction officer in Zimbabwe  
© Photo: Cynthia Matonhodze

The *Red de Lavapiés* network is an alliance of associations created by migrant persons and supported by Oxfam Intermón through direct action and rights advocacy.



“Our Bangladeshi community has been in this neighbourhood for 28 years, but politicians have never looked our way. We want to facilitate the integration of the Bangladeshi community and fight for our rights and freedoms.”

**MOHAMMAD FAZLE ELAHI**  
President of the *Valientes Bangla* association, a member of the *Red de Lavapiés* network  
© Photo: Pablo Tosco

# INTEGRITY AT THE CENTRE

We are an organisation with integrity at its heart. That is why we demand that the people who work and collaborate with Oxfam Intermón have the same integrity. Training in integrity is an important element in staff inductions. We organise regular awareness-raising sessions on harassment, sexual harassment and abuse of power in the workplace, during which we provide information on existing reporting channels. Our aim is to actively combat the reluctance and fear that might prevent the reporting of such situations.

We are working to strengthen the adoption of feminist practices to improve leadership styles and put an end to discrimination, harassment and unethical practices.



## FIGHTING ABUSE

We operate a policy of zero tolerance toward any type of sexual harassment, exploitation or abuse, and have an action protocol that must be followed in the event of any suspicion. During the past year, we addressed six cases of abuse of power and harassment in the workplace, and five incidents relating to harassment and sexual abuse behaviours. At all times, the victims or affected persons received immediate psychological care, followed by psychosocial support and accompaniment.



## PROTECTING AND CARING FOR THE ENVIRONMENT

In 2020, the carbon footprint of all our offices and shops in Spain was 8,069 tCO<sub>2</sub>e. We aim to be a carbon-neutral organisation by 2030, which means reducing current emissions and working to compensate those we cannot eliminate. In our shops and offices, our electricity is 100% from renewable sources. We work with suppliers who are committed to sustainability and social inclusion, the green economy and new energy solutions. We use recyclable, biodegradable or compostable materials, one example being the corn starch packaging of our magazine.

In our fair trade activities, we promote sustainable production methods and organic crops. We also prioritise purchases of agricultural products from small scale family producers. In our logistics, we strive to reduce packaging and use more sustainable materials, as well as opting for maritime transport. Our goal is to make all deliveries from our online shop CO<sub>2</sub> neutral by 2022.

In the countries where we carry out our work, we have promoted a number of pioneering initiatives. One example is a reforestation project in the Sahel, one of the regions most exposed to the climate crisis, where women and young people are paid for planting trees. We have also designed a carbon footprint compensation programme in East Timor.



## ERADICATING CORRUPTION AND FRAUD

We strive daily to strengthen mechanisms for the prevention and detection of cases of corruption. As a result, during the last year we addressed 17 cases of fraud for a total of €115,858. In this regard, we regularly provide briefing sessions to ensure compliance with anti-fraud protocols, elimination of conflicts of interest and, given the peculiarities of some of the countries we work in, implementation of anti-terrorist protection measures.



## A FUTURE WITHOUT INEQUALITY

We promote equality between women, men and all gender identities in order to eliminate all discrimination within our organisation. We increased the presence of women on the Board of Trustees (now 6 out of 12) and on the Board of Directors (5 out of 6). Over the year, which was dominated by COVID19, we accelerated the implementation of measures that improve work-life balance and shared care responsibilities, with special emphasis on teleworking and flexible working hours.

Our staff received training in gender justice, and we incorporated new criteria to ensure equal opportunities in recruitment processes. In this past year, we have reinforced our commitment to inclusion by adding a requirement in our tenders to ensure that our suppliers are special employment centres or comply with the General law for persons with disabilities. We publish all job vacancies on job boards for persons with functional diversity, and have established an internship agreement with ACIDH (a centre for persons with borderline intellectual functioning), through which we welcomed five student interns last October. Additionally, we changed the green colour in our logo to make it compatible for persons with low or moderate vision.

In October of this year, the Integralia DKV Foundation awarded us a special mention as an NGO committed to disability, clearly recognising our more than 15-year history of working together in caring for our collaborators.



OUR FINANCES

We closed financial year 2020-21 with a positive balance of €1.9 million, €1.7 million of which will be used to balance our accounting reserves, reduced by the negative results of the two preceding years. The remainder will be allocated to country programme operations.

The anxiety generated by COVID19 led to a slight decline in income from individuals and companies, whereas fair trade sales, inheritances and legacies increased. In addition, we continued to enjoy widespread support from public entities such as the European Union or others, from which we receive funds through Oxfam affiliates such as Oxfam Germany or Oxfam Denmark.



“This year, we allocated €3.5 million more to humanitarian programmes than last year, to respond to the severe impact of the pandemic on thousands of people.”

**ROSA SALA**  
Director of Operations  
at Oxfam Intermón  
© Photo: Elisabet Mateu / Oxfam Intermón

All of this enabled us to allocate €3.5 million more to programmes than in 2019-20, and therefore reach many more people in this particularly difficult year. Moreover, we were able to continue both our advocacy campaigns demanding that the handling of the crisis post COVID19 leave no one behind, and the purchase of fair trade goods from producer families and organisations in countries of Latin America, Asia and Africa.

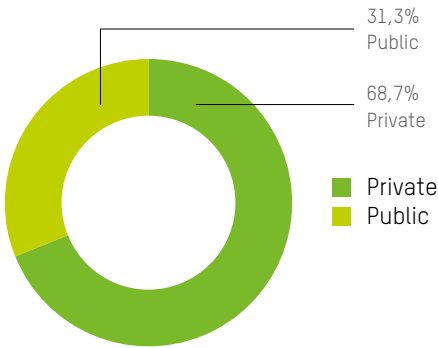
With regard to expenditure, we have been particularly cautious and restrained this year in the management of our operating expenses in the face of the instability generated by the pandemic. This largely explains the positive balance, together with savings arising as a result of the temporary suspension of some activities and a favourable situation in the exchange rates at the end of the year.

| INCOME  |                      |
|---|----------------------|
| <b>Private income</b>                           | <b>80,315,964</b>    |
| Members and individual and institutional donors | 30,036,063           |
| Emergencies                                     | 605,352              |
| Inheritances and legacies                       | 1,450,046            |
| Fair trade                                      | 7,054,873            |
| Oxfams  | 29,131,900           |
| Other income                                    | 12,037,730           |
| <b>Public income</b>                            | <b>36,672,639</b>    |
| Spanish Government                              | 1,439,953            |
| European Union and ECHO                         | 22,332,337           |
| Regional and local administrations              | 2,787,658            |
| Multilateral organisations                      | 10,037,764           |
| Other   | 74,927               |
| <b>TOTAL INCOME</b>                             | <b>€ 116,988,603</b> |

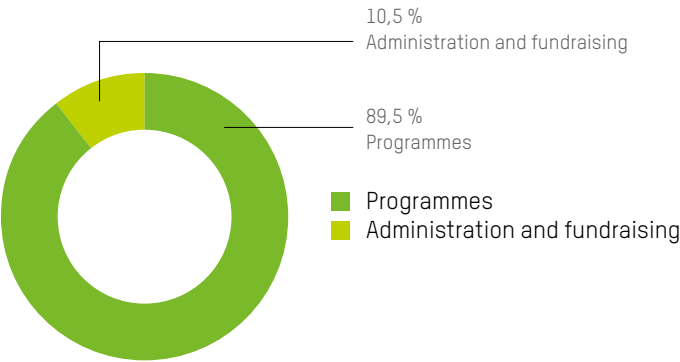
| EXPENDITURE                           |                      |
|---------------------------------------|----------------------|
| <b>Programmes</b>                     | <b>102,932,550</b>   |
| International cooperation             | 87,813,371           |
| Development                           | 54,446,787           |
| Humanitarian                          | 33,366,584           |
| Awareness-raising campaigns           | 8,156,622            |
| Fair trade                            | 6,962,558            |
| <b>Administration and fundraising</b> | <b>12,072,724</b>    |
| Administration                        | 3,918,302            |
| Fundraising                           | 8,154,421            |
| <b>TOTAL EXPENDITURE</b>              | <b>€ 115,005,274</b> |

|                |                    |
|----------------|--------------------|
| <b>BALANCE</b> | <b>€ 1,983,329</b> |
|----------------|--------------------|

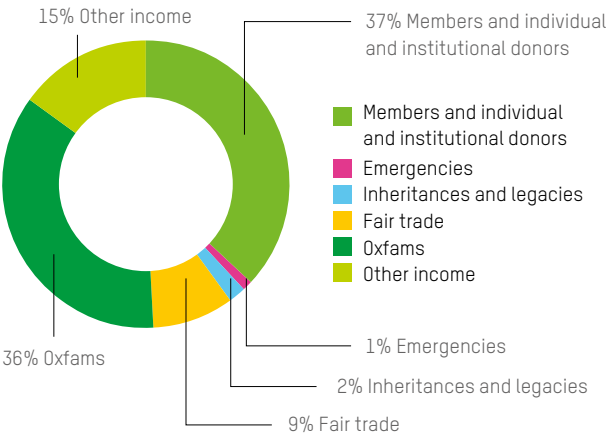
INCOME



EXPENDITURE

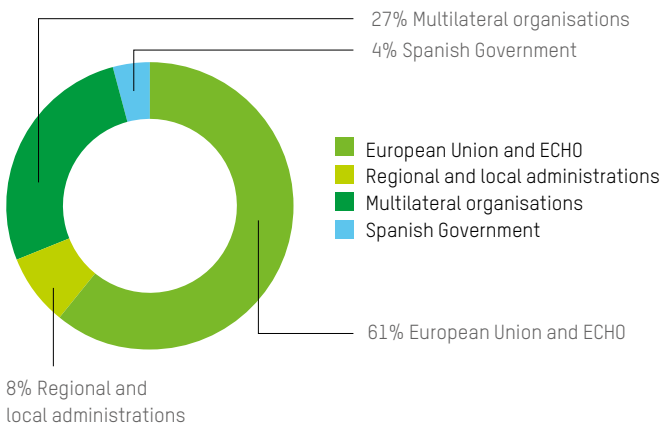


PRIVATE INCOME

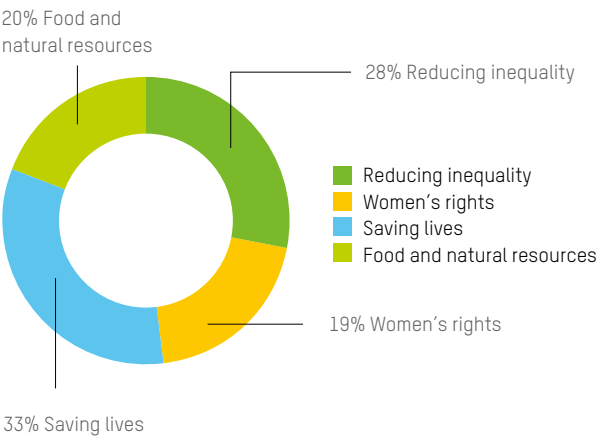


Note: Funds from other Oxfams are, for the most part, public subsidies from the national governments of the various affiliates for programmes that are managed by Oxfam Intermón.

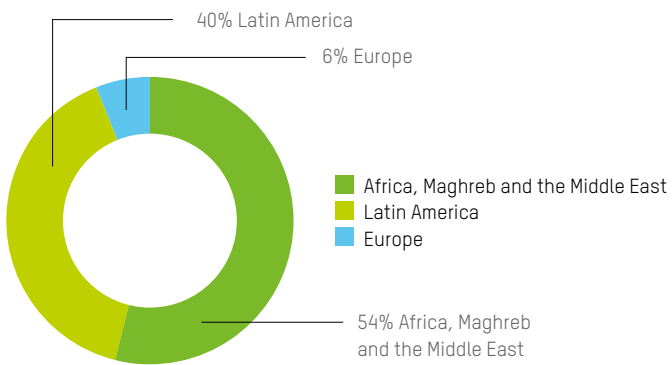
PUBLIC INCOME



EXPENDITURE BY CAUSE



EXPENDITURE BY CONTINENT



Note: Allocation for Europe corresponds to advocacy work to combat economic and social inequalities in Spain, as well as support for organisations working on women's rights and the rights of migrants in Spain.



WE DID IT,  
THANKS TO ALL OF YOU

In this difficult year, in which we have faced the most severe health, economic and humanitarian crisis in our recent history, it is more important than ever to express our deepest gratitude to you. Public institutions, private entities, members, fair trade customers, renowned professionals... we would like to thank you all once again for your support.

We know that this has been a difficult year not only for countries in the global South, whose situation was further exacerbated by COVID19, but also for all of you who continued to support us during the pandemic, despite being affected by it to a greater or lesser extent. You should know that without all of you, we could never have done it.

178,249  
MEMBERS AND DONORS

285,000  
FAIR TRADE CUSTOMERS

46,839  
ACTIVISTS

936  
COLLABORATING COMPANIES,  
FOUNDATIONS  
AND PRIVATE ENTITIES

50  
PUBLIC  
DONORS

499  
PEOPLE INCLUDE US  
IN THEIR WILL

299,190  
FOLLOWERS ON SOCIAL NETWORKS



“The Ferrer Sustainability Foundation came into being from the desire to foster a new way of doing business. We want to contribute to reducing inequality and building a fairer and more sustainable society. Our collaboration with Oxfam Intermón came about as a result of this commitment.”

ESTEFANÍA RICO  
Head of Philanthropy of the Fundación Ferrer Sustainability  
© Photo: Fundación Ferrer Sustainability



“I have supported Oxfam Intermón ever since I earned my first salary. And I do so because it is an international organisation that I trust fully to deliver support to the many countries where it is badly needed.”

JAVIER SAIZ  
Oxfam Intermón member  
© Photo: Javier Saiz



“I like supporting Oxfam Intermón and raising awareness of its initiatives, which are vital for building a fairer world, such as speaking out regarding the precarious situation faced by essential workers in our country.”

ANA BELÉN  
Actress and singer  
© Photo: Paco Navarro

PUBLIC DONORS

REGIONAL AND LOCAL ADMINISTRATIONS



SPANISH GOVERNMENT



EUROPEAN UNION



MULTILATERAL ORGANISATIONS



AGENCIA ESPAÑOLA DE COOPERACIÓN INTERNACIONAL PARA EL DESARROLLO / INSTITUTO DE LA JUVENTUD: SUBDIRECCIÓN GENERAL DE COOPERACIÓN / MINISTERIO ASUNTOS EXTERIORES Y COOPERACIÓN / AGÈNCIA CATALANA DE COOPERACIÓ AL DESENVOLUPAMENT / AJUNTAMENT DE BARCELONA / AJUNTAMENT DE PETRÉS / AYUNTAMIENTO DE BILBAO / AYUNTAMIENTO DE MADRID / AYUNTAMIENTO DE VALENCIA / AYUNTAMIENTO DE ZARAGOZA / DIPUTACIÓN FORAL DE BIZKAIA / DIPUTACIÓN GENERAL DE ARAGÓN / FEDERACIÓN NAVARRA DE MUNICIPIOS / GOBIERNO DE CANTABRIA / GOBIERNO DE NAVARRA / GOBIERNO VASCO / JUNTA DE ANDALUCÍA / JUNTA DE COMUNIDADES CASTILLA LA MANCHA / JUNTA DE EXTREMADURA / SERVICIO ESPAÑOL PARA LA INTERNALIZACIÓN DE LA EDUCACIÓN / XUNTA DE GALICIA / FOOD AND AGRICULTURE ORGANIZATION / ONU MUJERES / UNITED NATIONS / AGENCIA FRANCESA DE DESARROLLO / AGENCIA SUIZA PARA EL DESARROLLO Y LA COOPERACIÓN / AUSAID / DÉPARTEMENT FÉDÉRAL AFFAIRES ÉTRANGÈRES / EMBAJADA DE ALEMANIA (REPÚBLICA DOMINICANA) / FONDS AGRO-INDUSTRIE DU PCESA / MINISTÈRE DE L'ECONOMIE, DU PLAN ET DE COOPERATION (REPUBLIC CENTRAFRICAINE) / OFFICE OF FOOD FOR PEACE (FFP) / OFFICE OF U.S. FOREIGN DISASTER ASSISTANCE / SWEDISH INTERNATIONAL DEVELOPMENT COOPERATION AGENCY / EUROPE AID / DG ECHO - EUROPEAN CIVIL PROTECTION AND HUMANITARIAN AID OPERATIONS / AGENCE RÉGIONALE POUR L'AGRICULTURE ET L'ALIMENTATION

COLLABORATING COMPANIES



BANC SABADELL / BERSHKA / CAIXA POPULAR / CAIXA ENGINYERS / TERESA Y JOSÉ PLANA / FGC / FUNDACIÓN CAJA NAVARRA / FUNDACIÓ FERRER SUSTANAIBILITY / FUNDACIÓ PRIVADA NOU CIMS / FUNDACIÓ LA CAIXA / FUNDACIÓN CANARIA NARANJO GALVÁN / FUNDACIÓ PRIVADA GIRBAU / FUNDACIÓN ARNHOLD DE LA CÁMARA / GIRÓ / IGALIA / LABORATORIOS VIÑAS / LA RIOJA ALTA S.A. / RENFE / FOX / SABA PARKINGS / SOREA / TMB / TOUS / URBASER / FUNDACIÓ PRIVADA MIARNAU / VERITAS / CUATRECASAS GONÇALVES PEREIRA / ESAD / DELOITTE / REGALO ORIGINAL GLOBAL / MARVÀ 2. HOLDINGS / T. 500 PURATOS / PERE SANFELIU PASTISSER / AIGUES DE VIC / AROFISH / AROPESCA / ASEPEYO / SERESCO / COTTET IMCOT / FUNDACIÓN REPARTO SOLIDARIO / INGRAM MICRO / FUNDACIÓN ANTONI SERRA / CROMATIKA COMUNICACIÓN / KRITER SOFTWARE S.L. / KAVE HOME / FUNDACIÓ BANCÀRIA LA CAIXA / RCI BANQUE / NOVARTIS FARMACEUTICA / ESTEBAN ESPUÑA / NETQUEST DE INVESTIGACIÓN / PULSO INFORMÁTICA / ERCROS / VANDERLANDE INDUSTRIES / FUNDACIÓN TRIODOS BANK / TRIODOS BANK / ASPACE / MERLIN PROPERTIES SOCIMI / CENTESIS / LABORATORIOS HIPRA / CASA BATLLÓ / CLIDOM ENERGY / MIRA GRUP O3 / REYDE / FR MEYER' S SOHN / L. OLIVA TORRES / GRIFERÍA SANITARIA ROVIRA / DAS INTERNACIONAL / BODEGAS MAURO / BROWN FORMAN SPAIN / VERTI / COMAIGUA / LLAMBÉS CLÍNICA DENTAL / PERCENTIL / IATA / Otros colaboradores: AJUNTAMENT DE SANT CUGAT



